



## 10 - YEAR WARRANTY \*

### WARRANTY REGISTRATION #

To all **original purchasers** of its products, Rocky's Reel Systems Inc., warrants its product free from defects in materials and workmanship for a period of TEN (10) YEARS\*\* from the date of purchase, provided the item was factory-sealed at the time of purchase and is maintained with care and is used only for its intended purpose.

Should any manufacturing defect arise within the warranty period Rocky's will replace (at our option), any defective merchandise or parts up to the original value of your item upon warranty registration validation; however transportation and delivery costs, as well as payments to a third party for assembly or disassembly of the item, remain the responsibility of the purchaser. A purchaser of an "open box," or previously-returned item, as well as original purchasers outside of the warranty period, may obtain replacement parts from Rocky's for products in current production, at nominal cost. Any replacement of warranted items will be in the original style and colour, or a similar style and colour if the original is unavailable or is discontinued.

**This warranty supersedes all warranties printed or implied.**

**To obtain warranty parts in North America please call: 1-800-663-8705**

**All others Countries: Please contact a local supplier to help you with the warranty process.**

**IMPORTANT:** To validate your warranty you must register the warranty number with Rocky's within 30 days from purchase.

*Failure to register may nullify your warranty. Warranty coverage is non-transferable and only covers the original purchaser.*

*Warranty claims are only valid if filed by the original purchaser.*

**CUSTOMERS MUST QUOTE THE WARRANTY REGISTRATION NUMBER IN ORDER TO OBTAIN REPLACEMENT PARTS.**

\*\*Exclusions: Damage as a result of accident, negligence, improper installation, corrosion, improper use, improper care, modification or alteration after purchase is not covered under this warranty. Wheels, Tubing and Consumable items i.e. Paint, Grommets & Strapping are also not covered under this warranty.

*Your product has been treated with rust inhibiting paint that protects it from rust and corrosion. However due to the nature of metal, surface oxidation (rusting) or corrosion will occur once these protective coatings are scratched. This is not a defect and thus not covered by the warranty. To minimize this condition we recommend care when assembling, handling and storing the product to prevent scratching the paint. Should any scratching or damage occur, we recommend immediate touch-up with rust inhibiting paint. If surface oxidation (rusting) or corrosion occur and no measure is taken to prevent this, the oxidation may cause the adjacent paint to fail. This can be prevented if the above mentioned measures are taken to keep the product from oxidizing.*



### WARRANTY REGISTRATION #

## Important

To validate your warranty you must register your Rocky's product on line within 30 days of your purchase date.

**Register on line at: [www.rockys.ca](http://www.rockys.ca)**

**Go to: [www.rockys.ca/products/warranty-registration](http://www.rockys.ca/products/warranty-registration)  
to complete your warranty registration.**

For more information please contact us by one of the following methods:

**Email: [info@rockys.ca](mailto:info@rockys.ca) Phone: 1-800-663-8705**

**Fax: 1-604-985-4325 or via our website: [www.rockys.ca](http://www.rockys.ca)**



Dear Valued Customer,

Congratulations, you have purchased the very best manual swimming pool cover reel system available on the market! Your **Rocky's** Reel System will provide you with years of use and is backed by Rocky's 10 Year Warranty.

The Rocky's end units are made from **Die Cast Aluminum**, making them strong yet lightweight (please note that the handles are also die cast and are not designed for lifting the unit or for standing on). The end units have been treated with rust inhibiting paint that protects it from rust and corrosion. However due to the nature of metal, surface oxidation (rusting) or corrosion will occur once these protective coatings are scratched. This is not a defect and thus not covered by the warranty. To minimize this condition we recommend care when assembling, handling and storing the product to prevent scratching the paint. Should any scratching or damage occur, we recommend immediate touch-up with rust inhibiting paint. If surface oxidation (rusting) or corrosion occur and no measure is taken to prevent this, the oxidation may cause the adjacent paint to fail. This can be prevented if the above mentioned measures are taken to keep the product from oxidizing.

Rocky's tubing is **12-Sided Anodized Aluminum** and has a satin luster finish. Only extend the adjustable reels to the maximum length suggested in the instructions. If a warranty issue should arise please telephone us at **1-800-663-8705** (North America only) or email us at [info@rockys.ca](mailto:info@rockys.ca).

**IMPORTANT:** Please remember to apply waterproof petroleum grease to the inside of the black bushings, at least once a year, this will ensure the unit operates smoothly.

## **IMPORTANT**

**Stick the Warning Label to the tube**

**Help Prevent Drowning.**

**Completely remove the cover before using the pool.**

**Never swim under a cover.**

**Do not stand on top of the cover.**

For more information please contact us by one of the following methods:

Email: [info@rockys.ca](mailto:info@rockys.ca) Phone: 1-800-663-8705

Fax: 1-604-985-4325 or via our website: [www.rockys.ca](http://www.rockys.ca)